DD/A Registry 86-0570X

**ROUTING AND RECORD SHEET** SUBJECT: (Optional) Coffee Price Increases FROM: **EXTENSION** Chairman, Cafeteria Committee DATE 2D50 HQS 24 March 1986 TO: (Officer designation, room number, and building) DATE OFFICER'S COMMENTS (Number each comment to show from whom to whom. Draw a line across column after each comment.) RECEIVED FORWARDED All Cafeteria Committee Members The attached is a thoughtful 2. and complete response to our ACCO 7D18 concerns regarding the recent rise in the price of coffee. While we do not fully accept C/FMD/OL 3E14 this as a basis for a 29% rise in the price of a cup of coffee, we appreciate the price com-ODDS&T 6E45 parison. Copies of this letter and the 5. price comparison chart should ODDO BS-7 be disseminated to your constitutents. We are forwarding copies to ODDI 7E47 the info addressees for possible further wider dissemination. 7. 8. cc: ODDA EXOLDDA C/FMD/OL 28 M/W 1983 Elu ODDS&T ODDO ADDA ODDI 28 MA. 11. DDA Cc: each DA. office director 12. 15.

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## **Guest Services**

March 13, 1986

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Central Intelligence Agency 2D250 Washington, D.C. 20505

RE: Coffee Price Increases

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Dear	

In order to effectively answer your question about the coffee price increase, I feel I should also address price increases on several menu items that occurred approximately a week after the coffee price was implemented.

Generally, when selling prices are increased at retail stores, restaurants, cafeterias, etc. direct product cost is only one of the criteria considered. In making the adjustments mentioned above, additional factors were dramatic increases in several of our operating costs since we last increased prices in 1983. We have had tremendous increases (175% in 1986) in the cost of public liability insurance. Other insurance costs, medical, workman's compensation, and property have increased substantially as well. I'm sure that you have read of the number of businesses, and municipalities that are having terrible problems because of increased insurance costs. In addition to runaway insurance costs, there have been six union contract-mandated wage increases for cafeteria workers since our 1983 price increase. Of course, costs for other operating supplies have increased as well over the years.

In the case of coffee, since the cost of coffee has increased very rapidly recently, it was a logical choice for price adjustment to help offset its product cost and other operating cost increases. On January 4, 1986, our cost per pound of coffee was \$2.70. By March 10, 1986 our cost had increased to \$3.42 per pound, an increase of 33.6%. The selling price of coffee was last increased in January of 1983. Selling prices of some of the other menu items recently adjusted, had not been changed since 1982. Overall, our prices are well within the competitive range of prices charged in other similar locations. For perspective and comparison, I have enclosed for your review a recent comparative shopping report of government cafeterias operated by other contractors.

Guest Services, Inc., remains a public benefit corporation. We operate the Langley facility as part of a contract with GSA that places an absolute cap on profit that can be made. Price increases were implemented uniformly in all locations in that contract.

We are pleased and honored to provide the food services at CIA Headquarters and are dedicated to providing the best quality food and service at an optimum price.

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March 13, 1986

I hope that I have responded adequately to your questions with regard to coffee prices. If I can be of any help in any way, please call me at 488-7279.

Sincerely,

GUEST SERVICES, INC.

Harold E. Jackson Area Manager

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Enclosure

Declassified in Part - Sanitized Copy Approved for Release 2011/12/12 : CIA-RDP88G01332R000800940002-9

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